

## Replacing the Month-End Report with Real-Time Data



**Industry:** Manufacturing – High Tech

**Company:** Glemco

**Solution:** Macola 10

Glemco manufactures consumable components for the semi-conductor industry. The Texas-based company sells its products in the U.S., Europe and Asia.

### Challenges:

- Outdated software – inefficient and difficult to navigate
- Siloed info – lacked an integrated view of data from multiple sources to provide greater insight
- Lacked robust, real-time data into financials

### Results:

- Increased employee productivity through streamlined, configured workflows
- Enhanced decision making with robust visibility of integrated data streams
- Month-end close became faster and smoother

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– Jeromie Payne,  
Glemco Operations Manager

### Employees Accomplish More through Improved Navigation

Before implementing Macola 10, accomplishing daily tasks was challenging for many Glemco employees. Their legacy software required users to have several screens open at one time; and navigating among so many screens was cumbersome and inefficient. After implementing Macola 10, 90% of employees work from a single screen, usually their browser, which they can access in two clicks. The workspaces feature within the web-based interface has streamlined tasks, making work much simpler and easier for employees.

“I like workspaces since it can really be configured to the person that is using it and the role that person plays within the company,” said Jeromie Payne, Glemco operations manager. “Being able to customize the menus and what real-time information they can see on their workspace has really helped call things to people’s attention right then and there.”

While most employees only have to make a couple of clicks to get to all of the screens they need, some require no clicks at all. For example, Glemco's shipping department can now see all relevant information on a single screen. From transit orders and transfer items to invoices due that day or next week they just have one screen open — their browser.

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### **About Macola**

Macola is ERP and business software that manufacturers and distributors use to automate, manage and grow their businesses. The software empowers companies to take control of cost and complexity at every critical stage of design through delivery and see all facets of their business from a single application.

Macola is an Exact product. Exact builds business software for SMEs and their accountants. Our innovative technology is aimed at specific business needs, providing an overview of today and insights into the opportunities of tomorrow. Exact inspires businesses to grow. Our 1,600 employees love, share and support our customers' ambition. Like them, we aim high. Like them, we aspire to lead the way. That's how we know it's a bumpy road to success. And that's why we build software to help smooth it out, enabling our customers from all over the world to grow.

Macola. ERP and business software.

## **Personalized Workspaces Provide Real-Time Data Access**

Receiving updated information through automated workflows is a real timesaver for Glemco employees. Reports or queries can be set up on workspaces and if relevant information is available, users are automatically alerted.

Efficiency has also increased from the ability to access additional data right from the configured workspace. Employees can use menus to get necessary information from a variety of sources such as sales, inventory, documents or webpages. Direct access from the workspace has simplified the process. And the security built into the role-based workspaces in Macola 10 provides control so that users can only access information they are supposed to have.

The operation manager's personal dashboard view of about 20 unique users' role-based workspaces, allows him to assist employees and boost productivity. "A lot of times, I am jumping into another employee's workspace if I am looking at something for someone else. This also helps me make sure the workspace is set up with what they need," said Payne.

## **Catching Conflicts through the Dashboard View**

Another bonus of the dashboard view is finding discrepancies early on and making corrections before a problem escalates. The operations manager says his dashboard allows him to call up screens and see if something is out of balance — like an inventory disparity.

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comes up, which allows me to go after things in real-time fashion," said Payne. "It is a lot easier to catch something the same day and go talk to someone than to find it a few weeks later and try to figure out what happened. It's a whole lot easier when it's fresh on someone's mind who last touched it."

## **No More Month-End Headaches**

This audit functionality makes closing the books run smoothly. Glemco's controller estimates that the robust accounting features in Macola 10 save her about four days per month. The controller points out that managing open and closed periods is streamlined and easy to work with. Another appealing feature is the ability to see aging reports at any time because reports can be run for any historical date. This feature unshackles the business at month end. The finance department doesn't have to pause other activities during the close process while it runs reports. It saves time and boosts efficiency at month end.

## **The Future Looks Bright**

Glemco is striving to stay up with the times; and the operations manager likes the direction Macola 10 is going with its updates and enhancements. Payne says, "I think it is something we will be able to stay with for years."

**To learn more about Macola, please call 1.800.468.0834 or visit [www.macola.com](http://www.macola.com).**